

Privacy Policy

Information on the processing of personal data in EOSC Node Slovakia (Articles 13 and 14 GDPR)

Controller	Centrum vedecko-technických informácií Slovenskej republiky (CVTI SR), Lamačská cesta 8A, 811 04 Bratislava, Slovak Republic, IČO 00 151 882
Data Protection Officer	gdpr@cvtisr.sk
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1. Who we are and what this Policy covers

- 1.1** CVTI SR is the controller of personal data processed in the services it operates for EOSC Node Slovakia (the “**Node**”): the website eosc.sk, the Service Catalogue sc.eosc.sk, the authentication service EOSC SK AAI, the helpdesk hd.eosc.sk, the monitoring mon.eosc.sk, the knowledge base, the FitSM tool (d1.eosc.sk, d2.eosc.sk and future *.eosc.sk portals). We process personal data in accordance with Regulation (EU) 2016/679 (GDPR) and Act No. 18/2018 Coll. on the Protection of Personal Data. This Policy supplements the general privacy conditions of CVTI SR published on <https://cvtisr.sk>.
- 1.2** Where this Policy describes processing linked to functions not yet in full operation, that processing will start only when the function is launched.

Services of other providers

Some existing and future Services listed in the Node are provided by other organisations, or are **harvested from other EOSC nodes**. Those providers are separate controllers and **their own privacy policies apply, which may differ from this Policy**. Additional privacy information is provided **within the Service** or linked from its Service Catalogue record. This Policy also does not cover processing by your identity provider (e.g. your home institution).

2. What we process, why, and for how long

As a public-sector organisation, we process personal data mainly because it is necessary for a task carried out in the public interest – the support of research, education and open science under the Deed of Foundation of CVTI SR (Art. 6(1)(e) GDPR) – or to comply with a legal obligation (Art. 6(1)(c) GDPR).

Purpose	Personal data	Legal basis	Retention
Operation and security of the websites and API	IP address, time, requested page, browser data, error logs	Art. 6(1)(e); Art. 6(1)(c) with Act No. 69/2018 Coll. on Cyber Security	Up to 6 months, longer only for a security incident
Login and access control via EOSC SK AAI	Identifiers, name, e-mail, affiliation, home organisation, identity provider used, login times, access group, acceptance of Terms	Art. 6(1)(e); Art. 6(1)(b) (Terms of Use)	While the account is active and up to 18 months after last login; login logs up to 18 months

Purpose	Personal data	Legal basis	Retention
Helpdesk, e-mail and contact / onboarding forms	Name, e-mail, organisation, content of the request, communication history	Art. 6(1)(e)	Up to 24 months after the request is closed
Service Catalogue (provider onboarding, published and harvested records)	Contact data in catalogue records, incl. records harvested from other EOSC nodes	Art. 6(1)(e)	While the record is published or the provider relationship lasts; harvested data are synchronised with the source
Service management and incident handling	Reporters' and administrators' contact data, case records, security and audit logs	Art. 6(1)(e); Art. 6(1)(c) (cyber security)	Security logs up to 24 months; service management records up to 5 years
Statistics and reporting	Pseudonymised usage data; reports contain only aggregated figures	Art. 6(1)(e)	Pseudonymised data up to 18 months

Data are obtained from you, from your identity provider (e.g. via eduID.sk/eduGAIN) when you log in, from Service Providers, from other EOSC nodes (harvested catalogue records) and from technical logs. Providing the attributes required for login is necessary to create an account; other data are provided voluntarily. We do not sell personal data or use them for marketing. Any future processing based on consent (e.g. a newsletter) will be introduced only with your consent, which you may withdraw at any time.

3. Recipients and transfers

- Services you log in to via EOSC SK AAI receive only the attributes they need (following the GÉANT Data Protection Code of Conduct);
- Service Providers and, in future, the EOSC EU Node helpdesk – when your request concerns their Service;
- your home organisation, identity provider, federation security teams and CSIRTs – to handle security incidents;
- processors contracted by CVTI SR under Art. 28 GDPR (e.g. hosting or software support), and public authorities where required by law.

Data are stored mainly in the EU/EEA, primarily on CVTI SR infrastructure in Slovakia. E-mail communication with CVTI SR may use Microsoft services, with transfers to the USA based on the EU–US Data Privacy Framework adequacy decision (EU) 2023/1795. Transfers occurring when you choose a Service, EOSC node or identity provider outside the EU/EEA take place under Chapter V GDPR.

4. Security and automated decisions

We apply appropriate technical and organisational measures (HTTPS, federated login without storing passwords, least-privilege and logged administrative access, backups, monitoring). Assignment of logged-in users to access groups is done automatically from identity-provider attributes; it only determines access to free services and has no legal or similarly significant effect. You may nevertheless ask for human review via the helpdesk.

5. Cookies

The Node websites use cookies strictly necessary for their operation, login and security, which do not require consent (Section 109(8) of Act No. 452/2021 Coll.). Any non-essential cookies (e.g. analytics), if introduced in the future, will be used only with your prior consent obtained through a cookie banner.

6. Your rights

You have the right to access your data, to rectification, erasure, restriction of processing and data portability (where applicable), to object to processing based on Art. 6(1)(e) GDPR, and to withdraw consent at any time. Send requests to gdpr@cvtisr.sk or to the postal address of CVTI SR; we will respond within one month (extendable by two months in complex cases). You may lodge a complaint with the Office for Personal Data Protection of the Slovak Republic (Úrad na ochranu osobných údajov SR), Hraničná 12, 820 07 Bratislava 27, <https://dataprotection.gov.sk>. Requests concerning Services of other providers should be sent to those providers.

7. Changes and contacts

We may update this Policy, in particular when new significant functions of the Node are launched; the current version is published on <https://eosc.sk>.

Data protection (DPO)	gdpr@cvtisr.sk
Support	https://hd.eosc.sk helpdesk.eosc@cvtisr.sk eosc@cvtisr.sk
Security incidents	security.eosc@cvtisr.sk
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