

Terms of Use

with Appendix A: Acceptable Use Policy (**AUP**) and Appendix B: User Access Policy (**UAP**)

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Related document	EOSC Node Slovakia – Privacy Policy (EOSC-SK-PP-01)

1. Scope and acceptance

- 1.1** These Terms of Use (“**Terms**”) govern access to and use of EOSC Node Slovakia (the “**Node**”) – its websites, Service Catalogue, authentication and authorisation infrastructure (“**EOSC SK AAI**”), helpdesk, monitoring and the resources and services made available through it (the “**Services**”). The Node is operated by CVTI SR as part of its public tasks in support of research, education and open science, and is a candidate node of the EOSC Federation.
- 1.2** Appendix A (Acceptable Use Policy, based on the WISE Baseline AUP) and Appendix B (User Access Policy) form part of these Terms. Processing of personal data is described in the separate EOSC Node Slovakia Privacy Policy.
- 1.3** By using the Services, and in future particular by logging in through EOSC SK AAI, you accept these Terms. If you do not agree, do not register or use Services that require login. Unless stated otherwise, the Services are free of charge and intended for non-commercial research, education and open-science purposes.

2. Current status of the Node

- 2.1** Some functions described in these Terms are operational, others are evolving and will apply once they are put into full operation. The current status of each Service is shown on <https://eosc.sk> and in the Service Catalogue.

Function	Status at the date of issue
Website eosc.sk, Service Catalogue sc.eosc.sk (incl. public API), helpdesk hd.eosc.sk, monitoring mon.eosc.sk	Operational
Harvesting of catalogue records from other EOSC nodes	Operational (records are displayed only)
EOSC SK AAI (single sign-on)	Operational
Knowledge base d1.eosc.sk, FitSM tooling d2.eosc.sk	Pilots
Helpdesk interconnection with the EOSC EU Node, personalised features, collaboration groups	Planned
Service level agreements (SLAs) for production Services	Planned

3. Services of other providers and harvested services

Different terms may apply

Some existing and future Services in the Node are provided by Slovak organisations other than CVTI SR (e.g. Comenius University Bratislava), with CVTI SR acting as Node operator and collaborating party. Other Services are **harvested from other EOSC nodes** and only displayed in the Service Catalogue.

For these Services **the provider's own terms of use, access policy and privacy policy apply and may differ from these Terms**. Additional terms are defined directly **within the Service** or linked from its Service Catalogue record. The same rule applies automatically to any future Service of another provider.

- 3.1 CVTI SR is not a party to your relationship with another external providers from EOSC Nodes outside Slovakia and is not responsible for the content, availability or data processing of its Service. When you use EOSC SK AAI to log in to such a Service, these Terms and the AUP still apply to your use of EOSC SK AAI.
- 3.2 Service Providers are responsible for the accuracy of their catalogue records and for publishing their own terms and privacy policy. CVTI SR may refuse, correct or remove inaccurate or outdated records. Harvested records are not verified by CVTI SR.

4. Access and accounts

- 4.1 Who may access which Services is defined in **Appendix B (UAP)**. Individual Services may apply stricter criteria (e.g. licence restrictions).
- 4.2 Registration is intended for persons aged 16 or over. You authenticate through an identity provider of your choice (e.g. your institution via eduID.sk/eduGAIN); EOSC SK AAI does not store your password. You must keep your credentials confidential, keep your registered information correct, and report any compromise to the security contact below.
- 4.3 Accounts unused for 18 months will be deactivated. You may close your account at any time via the helpdesk.

5. Acceptable use and your content

- 5.1 You must use the Services lawfully and in accordance with **Appendix A (AUP)**, the terms of each Service, applicable licences and EU/Slovak export control and sanctions rules.
- 5.2 You keep all rights to content you submit. You grant CVTI SR only the rights necessary to store, process, publish (for catalogue metadata you submit for publication, incl. exchange within the EOSC Federation) and secure it for the purpose of providing the Services.
- 5.3 Do not upload personal data – in particular health or genetic data – to Services not expressly designed for it. Where CVTI SR processes personal data on your behalf, a data processing agreement under Article 28 GDPR is required. CVTI SR does not guarantee backup of your content.
- 5.4 You are asked to acknowledge the Node where it materially contributed to your research outputs (e.g. “Supported by EOSC Node Slovakia, operated by CVTI SR or any of used provider”).

6. Availability, suspension and liability

- 6.1 The Services are provided “as is” in this transition period. CVTI SR may change, suspend or discontinue any Service, and may restrict or suspend your access without prior notice for operational, security or legal reasons or in case of breach of these Terms. Serious breaches may be reported to your home organisation or to the competent authorities. You may request a review of such a decision via the helpdesk.

- 6.2** To the extent permitted by law, CVTI SR is not liable for indirect damage, loss of data or results, or for Services of other providers. This does not limit liability that cannot be excluded under mandatory law, in particular for damage caused intentionally or by gross negligence.

7. Personal data

CVTI SR processes personal data in accordance with the GDPR and Act No. 18/2018 Coll. as described in the EOSC Node Slovakia Privacy Policy. Services of other providers process personal data under their own privacy policies.

8. Changes, governing law and contacts

- 8.1** CVTI SR may amend these Terms. Significant changes will be announced on <https://eosc.sk>. Continued use means acceptance.
- 8.2** These Terms are governed by the law of the Slovak Republic and applicable EU law; disputes fall under the competent Slovak courts. If a provision is invalid, the rest remains valid.

Support / administrative contact	Helpdesk https://hd.eosc.sk or helpdesk.eosc@cvtisr.sk Administrative: eosc@cvtisr.sk
Security contact	security.eosc@cvtisr.sk
Data protection (DPO)	gdpr@cvtisr.sk
Operator	CVTI SR, Lamačská cesta 8A, 811 04 Bratislava sekretariat@cvtisr.sk +421 2 69 253 102

Appendix A: Acceptable Use Policy and Conditions of Use (AUP)

This Acceptable Use Policy and Conditions of Use (“AUP”) defines the rules and conditions that govern your access to and use (including transmission, processing, and storage of data) of the resources and services (“Services”) as granted by the **Slovak Centre of Scientific and Technical Information (CVTI SR), as operator of EOSC Node Slovakia**, for the purpose of **supporting research, higher education, innovation and open science within the European Open Science Cloud (EOSC)**.

Additional rules of EOSC Node Slovakia: Services shall not be used to threaten or promote violence or terrorism, for child sexual abuse material, to attack the security of any system, or to send spam; you shall not misrepresent your identity or affiliation, process personal data in Services not designed for it, or use the Services commercially unless permitted; and you shall comply with EU and Slovak restrictive measures and export control rules.

By registering as a user (or using it in case of fully open services) you declare that you have read, understood and will abide by the following conditions of use:

1. You shall only use the Services in a manner consistent with the purposes and limitations described above; you shall show consideration towards other users including by not causing harm to the Services; you have an obligation to collaborate in the resolution of issues arising from your use of the Services.
2. You shall only use the Services for lawful purposes and not breach, attempt to breach, nor circumvent administrative or security controls.
3. You shall respect intellectual property and confidentiality agreements.
4. You shall protect your access credentials (e.g. passwords, private keys or multi-factor tokens); no intentional sharing is permitted.
5. You shall keep your registered information correct and up to date.
6. You shall promptly report known or suspected security breaches, credential compromise, or misuse to the security contact stated below; and report any compromised credentials to the relevant issuing authorities.
7. Reliance on the Services shall only be to the extent specified by any applicable service level agreements listed below. Use without such agreements is at your own risk.
8. Your personal data will be processed in accordance with the privacy statements referenced below.
9. Your use of the Services may be restricted or suspended, for administrative, operational, or security reasons, without prior notice and without compensation.
10. If you violate these rules, you may be liable for the consequences, which may include your account being suspended and a report being made to your home organisation or to law enforcement.

Administrative contact	https://hd.eosc.sk (helpdesk email: helpdesk.eosc@cvtisr.sk) or eosc@cvtisr.sk
Security contact	security.eosc@cvtisr.sk
Privacy statements	EOSC Node Slovakia – Privacy Policy (https://eosc.sk); privacy policies of individual Services
Service level agreements	None published yet – Future SLAs will be referenced in the Service Catalogue record of the Service.

This AUP is a derivative of the WISE Baseline Acceptable Use Policy and Conditions of Use, version 1.0, by the WISE Community SCI Working Group (AARC Policy Development Kit), used and licensed under CC BY-NC-SA 4.0 (<https://creativecommons.org/licenses/by-nc-sa/4.0/>). The ten conditions above are unchanged.

Appendix B: User Access Policy (UAP)

This UAP defines who may access which Services of the Node operated by CVTI SR. Services of other providers and harvested Services apply their own access policies. Access follows the principle of least privilege; each group includes the rights of the groups above it. No credits or default computing/storage quotas are allocated by the Node; any quotas are defined by the individual Service.

Group	Who qualifies	Access rights
AP-0 Visitor	Anyone, without login	Public website, Service Catalogue browsing and public API, monitoring status, contact via e-mail and public forms
AP-1 Registered User	Anyone aged 16+ logged in via an accepted identity provider (incl. social or guest identity providers, where offered) who accepted the Terms	Personal account, helpdesk portal and ticket tracking, Services open to all logged-in users
AP-2 Researcher	Logged in via an institutional identity provider (eduID.sk, eduGAIN or a trusted EOSC/community AAI) from the EU/EEA or a Horizon Europe associated country, with affiliation faculty, staff, employee or member (incl. students); or verified manually on request	Resources reserved for the research and education community (subject to licence and Service-specific criteria)
AP-3 Provider Representative	Person authorised by an organisation providing a Service through the Node	Onboarding requests and management of the organisation's Service Catalogue records
AP-4 Node Operator	Authorised CVTI SR staff and contractors	Administrative access strictly necessary for operation; actions are logged

- **Assignment:** automatic from identity-provider attributes from EOSC SK AAI or in service specific cases access will be granted on request after verification. You may request human review of any assignment.
- **Requests and changes:** via <https://hd.eosc.sk> or helpdesk@eosc.sk, assessed case by case.
- **Review:** AP-3 at least annually; AP-4 at least every six months and on change of role; accounts are deactivated after 18 months of inactivity.
- **Future:** collaboration (project/use-case) groups and further access groups may be introduced as new Services go into operation; this UAP will be updated accordingly.